

The Cityview

Sustainability Report 2022 - 2024

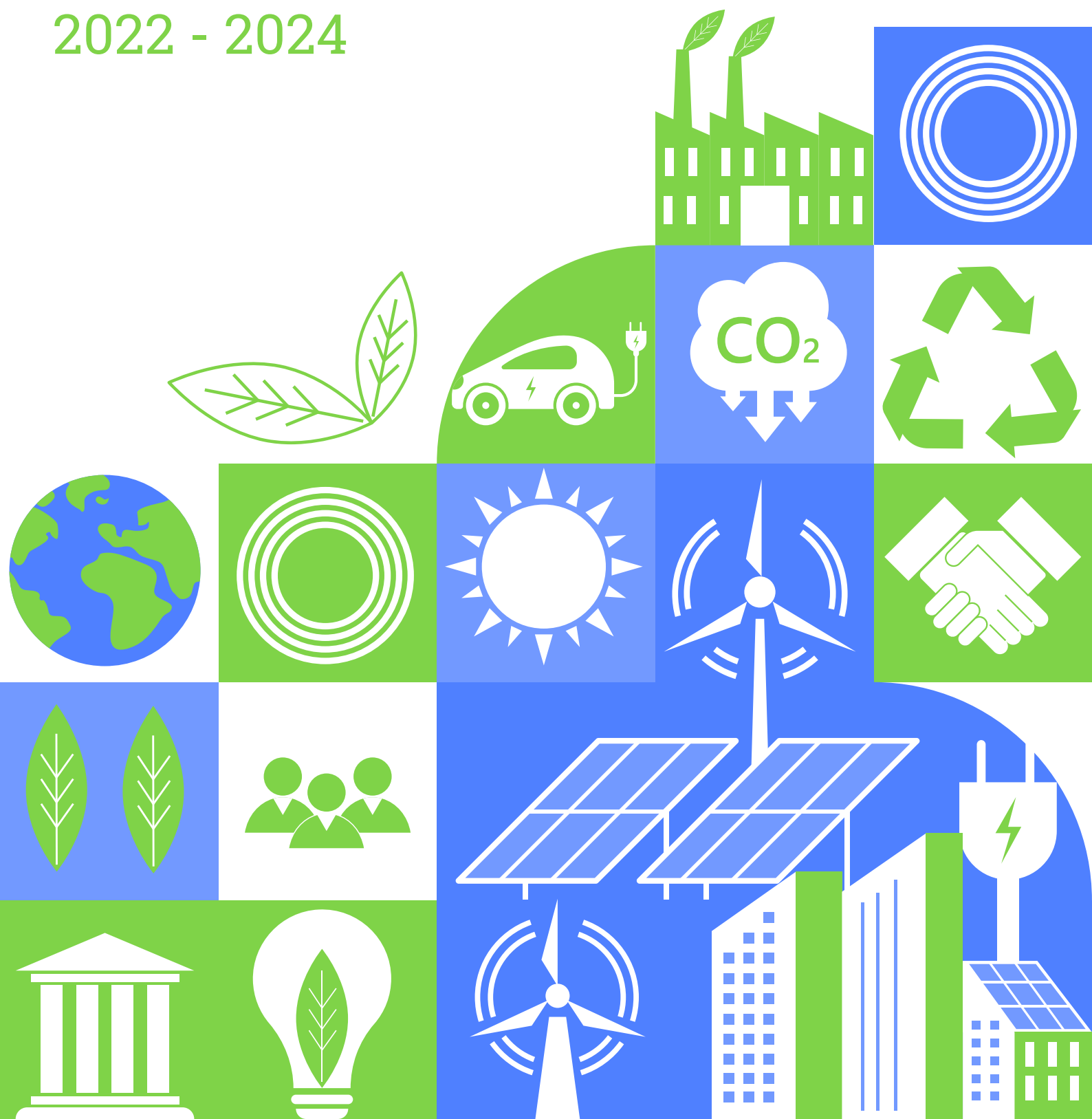


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General Manager's Message

Today, our guests, colleagues and business partners expect corporations not only to demonstrate proper business ethics but also to make sincere contributions toward environmental and social sustainability. In response to this, we began our own dedicated sustainability journey back in 2011.

We are living in a world with mounting changes and challenges, including rapid globalisation, climate change and keen competition for talent. To cope with the risks and opportunities associated with these changes, we are striving to strike a prudent balance regarding our commercial responsibilities, environmental responsibilities and community involvement. To date we have made significant progress in meeting our sustainability priorities with some of these accomplishments achieved during the reporting period highlighted below:

- Earned the coveted EarthCheck Platinum Certification, the world's most scientifically rigorous sustainability management programme for the tourism industry
- Established a ESG Working Team to promote sustainable development
- Adopted ISO14001:2015 since May 2023 to continuously improve our operation and sustainable development

As we move closer toward achieving our stated goals, we remain fully committed to addressing a host of new sustainability challenges with energy, water, waste and community involvement emerging as key areas of our focus. For this reason we set annual targets in these areas to ensure that we are achieving our long-term objectives. To help align The Cityview's corporate vision throughout the organisation, we offer ongoing sustainability training to our staff on a regular basis.

We welcome your views on our sustainability performance and the contents of this report. Thank you for supporting us on our journey toward a better, more sustainable future.

Mr. Stephen Tse
General Manger



Editorial Policy

Aim of this Report

The Cityview has started its sustainability journey since 2011. An important stage had been reached in 2015 with the publishing of the first Sustainability Report. To continue The Cityview's journey with a systematic fashion, this report provides the various key highlights on environmental and social sustainability to our stakeholders. We continue to serve guests with passion in a way that is good for people, environment and the industry.

Scope of the Report

This report focuses on The Cityview's sustainability performance in Hong Kong from 1 April 2022 to 31 March 2024. This period starts and ends on the same dates as The Cityview's financial years from 2022 to 2024, so stakeholders can easily compare the company's performance in financial terms as well as corporate sustainability.

How We Report

This report is prepared with reference to the internationally recognised reporting guidelines – the Global Reporting Initiative (GRI) 2022 Standards. Key stakeholders were also involved in a materiality assessment to determine the most relevant issues for the report.

Publication Schedule

To keep all stakeholders informed of our progress in sustainable development, we publish a comprehensive report every two years.

Feedback

We welcome your valuable feedback on this report and The Cityview's initiatives. Please feel free to send your comments to green@thecityview.com.hk. Your input will help us improve future reports as well as our sustainability efforts.

Corporate Profile

The Cityview is located in Yau Ma Tei, Kowloon, Hong Kong and affiliated with the Chinese Young Men's Christian Association according to Chapter 1013 of Hong Kong legislation. We offer a unique and easily accessible range of facilities as well as efficient, streamlined operations, resulting in a warm hospitality experience for today's frequent travelers from all over the world. The Cityview has 412 guestrooms, ranging from standard accommodation options to suite facilities. There are also three food and beverage outlets which serve different cuisines, including Chinese - "The Balcony", Western - "City Café" and Thai - "Amazing". The Cityview provides three meeting and conference facilities that cater for a total of 400 guests at any one time.

Thanks to the continuous support of our guests and clients who pursue quality products and services, The Cityview has expanded to serve the community at large not only with our products and services, but also through community activities, such as making in-kind donations to charitable events, and joining in volunteer efforts. Our 165 staff members have served about 231,173 and 248,741 room guests in 2022/23 and 2023/24 respectively. Also, about 149,749 and 172,643 guests enjoyed our food and beverage services in 2022/23 and 2023/24 respectively.



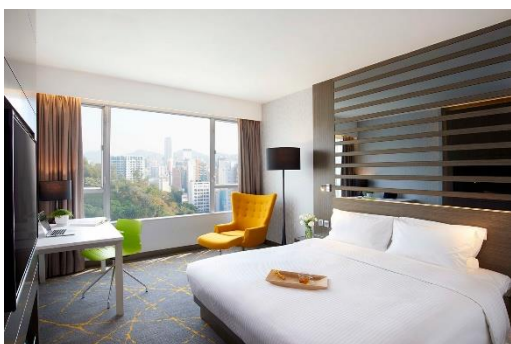
City Café e



Amazing



The Balcony



Guests Room



Diamond Room



Crystal Ballroom

4



Operated by CYMCA Cityview Limited

Corporate Philosophy



The Cityview's corporate culture is distinguished by our sense of responsible behaviour whether related to our products and services, our employees, our interaction with the environment and to society at large. We aspire to be a recognised leader in sustainable management, delivering quality products and services while caring for our guests, employees and society.

We realise our aspirations by:

- Striving to meet and exceed customers' expectations
- Valuing human resources
- Collaborating with stakeholders
- Operating efficiently with care for the environment
- Upholding high standards of safety and ethics

The details about implementing the above actions are set out in the "Approach to Sustainable Development".



Awards and Recognitions

Our on-going commitment to excellence in quality food and service as well as our outstanding record of sustainability has earned The Cityview a host of third-party recognitions.

Below is a list of awards and recognitions we received during the reporting period.

Award/ Recognition	Award-Granting Organization	Award Description
<i>Brands</i>		
Agoda - 2024 Customer Review Awards	Agoda 	The Cityview receives Agoda Customer Review Awards again in 2024, in recognition of our efforts at providing guests with the best accommodation experience and gained score 8 or above.
TripAdvisor Traveler's Choice Award (2024)	TripAdvisor 	The Cityview is delighted to receive the prestigious Travellers' Choice Awards 2024 from Tripadvisor, the world's largest travel guidance platform. This award recognizes the businesses that consistently receive outstanding reviews with exceptional facilities and services. We are honored to be ranked in the top 10% of all hotels and accommodations worldwide.

Award/ Recognition	Award-Granting Organization	Award Description
2023 Agoda Gold Circle Award	Agoda 	The Cityview is proud to announce that we have been honored with the prestigious 2023 Agoda Gold Circle Award from the renowned online travel platform, Agoda. This award recognizes our commitment to delivering exceptional and world-class service to our guests over the past year, ensuring they have an extraordinary and highly satisfactory travel experience. It also acknowledges our strong partnership and collaboration with Agoda.
2023 Supportive Hotel Partner	Agoda 	The Cityview receives "2023 Supportive Hotel Partner" award from Agoda.com. This award is given to accommodation providers who offer the best online booking experience and hospitality services, and it also represents the positive reviews and support from our guests over the past year.
Expedia - Best Engagement Award 2022	Expedia 	The Cityview earns the Best Engagement Award 2022 from Expedia in recognition of our efforts to offer outstanding hospitality to both our partners and customers.

Award/ Recognition	Award-Granting Organization	Award Description
2022 The Best of the Best MASTERCHEF Recommendation Restaurant	Asia Art Of Cuisine Society (AOC) 	Amazing receives recognition as a "2022 The Best of the Best MASTERCHEF Recommendation Restaurant " from Asia Art of Cuisine Society. This commended our efforts at providing the high quality food & services.
HKQAA – Gold Seal for Business Resilience & Community Contribution	HKQAA 	The Cityview earns “Gold Seal for Business Resilience & Community Contribution” from HKQAA which recognizes for our perseverance under the epidemic situation. And we always show our adaption to changes with flexibility and well-prepared for post-epidemic recovery, and our commitment to care for the society at the same time.

Award/ Recognition	Award-Granting Organization	Award Description
<i>Environment</i>		
Platinum Certification (2022) (2023)	EarthCheck 	EarthCheck is the world's leading certifier of travel and tourism organizations on their outstanding performance related to environmental protection. This recognition has further affirmed our efforts in achieving highest standards of environmental performance which is benefited from our green operation.
ISO 50001:2018 qualification for Energy Management Systems	British Standards Institution (BSI) 	The Cityview gains ISO 50001:2018 qualification for Energy Management System again from British Standards Institution. This independent assessment demonstrates The Cityview's environmental excellence in its efforts to reduce energy use by adopting industry best practices, and as a result to reduce greenhouse gas emissions.
ISO 14001:2015 Environmental Management System Certification	British Standards Institution (BSI) 	The Cityview gains ISO 14001:2015 Environmental Management System certification from British Standards Institution. This independent assessment demonstrates The Cityview has successfully established an effective environmental management system to continuously improve energy efficiency, waste management, operational control, etc with significant achievements.

Award/ Recognition	Award-Granting Organization	Award Description
Wastewi\$e Certificate 	Hong Kong Green Organisation Certification	The Cityview received the Hong Kong Green Organisation Certification - Wastewise Certificate from the Environmental Campaign Committee with 'Excellent Level' this year. The certificate commended The Cityview's efforts in waste avoidance and reduction measures, collection and recycling of recyclable materials, green procurement and green training to staffs.
Energywi\$e Certificate 	Hong Kong Green Organisation Certification	The Cityview has been awarded the "Hong Kong Green Organisation Certification-Energywi\$e Certificate – Good Level" from the Environmental Campaign Committee. This certification recognizes our efficient use of energy in daily operations to reduce carbon emissions and improve the community's living standard.
Hong Kong Green Organisation	HKGOC 	The Cityview has been awarded the "Hong Kong Green Organization Certification" by the Environmental Campaign Committee, in collaboration with the Environmental Protection Department and nine other organizations. This certification recognizes The Cityview as the "Hong Kong Green Organization", acknowledging its outstanding achievements in waste reduction, energy conservation, and environmental management, which have reached internationally recognized standards.

Award/ Recognition	Award-Granting Organization	Award Description
Hotels and Recreational Clubs – Certificate of Merit under the 2023 Hong Kong Awards for Environmental Excellence	Environmental Campaign Committee (ECC) 	The Cityview is honored to receive the Certificate of Merit of the Hong Kong Awards for Environmental Excellence 2023 (HKAEE) in Hotels and Recreational Clubs sector, which affirmed The Cityview's excellent performance on environmental management as well as the outstanding efforts from all our staff in promoting environmental protection.
ECH2O - Sectorial Cherish Water Award & Cherish Water Achievement Award	Water Supplies Department, Green Council 	The Cityview is honored to participate in the "ECH2O Awards" jointly organized by the Water Supplies Department and the Green Council. We are proud to receive the "Sectorial Cherish Water Award (Hotel)" for our excellent performance in reducing water usage and saving water in the hotel industry, ranking within the top 10 percentiles of the 2022 Water Efficiency Index as well as "Cherish Water Achievement Award" for our outstanding performance in achieving water conservation targets with a high water reduction rate.
Indoor Air Quality Certificate - Good Class	Environmental Protection Department 	The Cityview earns "Indoor Air Quality Certificate – Good Class" from Hong Kong Environmental Protection Department in recognition of our continuous efforts in improving the indoor air quality of the property, and strive to provide a comfortable and healthy environment for guests and employees.

Award/ Recognition	Award-Granting Organization	Award Description
Employee		
"Manpower Developers" under the "ERB Manpower Developer Award Scheme"	Employees Retraining Board 	The Cityview has been named "Manpower Developers" under the "ERB Manpower Developer Award Scheme" for 11 successive years by the Employees Retraining Board in 2014-25. This award recognizes The Cityview's commitment to corporate social responsibility in terms of manpower training and development in Hong Kong.
Labour Department's Good Employer Charter	Employees Retraining Board 	The Cityview participated in Labour Department's Good Employer Charter in 2024, this is the third consecutive time that The Cityview has won this honor. The Cityview pledges to adopt employee-oriented and progressive good human resource management practices.
The Hong Kong Productivity Council - Happy Company (2024) (2023) (2022)	Productivity Council 	The Cityview has been named the "Happy Company 2024" by Promoting Happiness Index Foundation for consecutive 9 years. The Cityview is committed to building a happy working environment and will continue to actively promote corporate care, intelligence, and dynamic work culture in the future.

Memberships and Charters

We actively engage with industry associations, sustainability experts and the Hong Kong Government to ensure that we are on the right track for sustainable development and remain at the forefront of best practices.

Our memberships and charters include:

- Hong Kong Hotels Association (Board Member and Chairman of Green Development Sub-Committee Member)
- Federation of Hong Kong Hotel Owners (Member)
- Hong Kong Environmental Protection Department - Glass Container Recycling Charter (Signatory)
- Hong Kong Environmental Bureau – Charter on External Lighting (Signatory)
- Hong Kong Environmental Protection Department - Food Wise Charter (Signatory)
- Hong Kong Electrical and Mechanical Services Department - Energy Saving Charter and 4Ts Charter (Signatory)
- Water supplies Department - ECH2O Charter (Signatory)
- WWF Earth Hour (Signatory)
- The United Nations Children's Fund - Breastfeeding friendly workplace, Breastfeeding friendly premises
- ESG Pledge Scheme



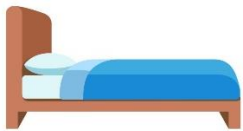
Gold Class Food Eateries



Guest Experience

The Cityview achieves world-class green eco standards and provides the finest in healthy accommodation by means of initiatives. We are committed to satisfying our guests with quality products and services, focusing particularly on customer health and safety, making them feel like at home during their stay.

In the period of 2022-2024,



Rooms Occupied:
204,217



Night Guests:
479,914



F&B Guests:
322,392



Served guests from
107 countries and territories

Guest Expectations

Moreover, we constantly review and analyse guest comments through various assessments and improvement tools, such as comment cards and online guest platforms in order to formulate improvement plans so that we can maintain the highest levels of guest satisfaction.



In-house Information Center

In recent years, The Cityview has reduced paper publicity or announcements. Instead, room guests can access the information center by scanning the QR code. Guest can access the newest Sustainability Report, Policy, and acquire green tips and dining offers in it.



Approach to Sustainable Development

Sustainable development is crucial to the long-term success of The Cityview. Our approach to achieving this is guided by our sustainability policy, which outlines a commitment to environmentally and socially sustainable business practices. We understand that our sphere of influence extends beyond just our own operations. For this reason, we collaborate with suppliers, business partners and guests to reduce our environmental footprint while improving the health and safety of our guests and colleagues, and raising awareness of sustainability issues.

Our Green Committee is responsible for integrating environmental and social considerations into the decision-making process and for devising strategies aimed at continuous improvements of our sustainability performance. The Committee includes departmental representatives and is led by the General Manager who meets monthly to review performance results and formulate improvement plans. Moreover, frontline staff members from different departments are invited to join the Committee as attendees to get involved in The Cityview's sustainability management.

The Cityview has promoted the concept of Environmental, Social and Governance (ESG) since 2023 and established ESG Working Team to review sustainable development performance and aligning our work with the 4 pillars of YMCA Vision 2030 – “Community Wellbeing, Meaningful Work, Sustainable Planet and Just World”.

As such, The Cityview standardised several policy & procedures and organised various events in 2023-2024 to echo YMCA initiative.



Policy and Procedure Manuals

The Cityview looks for ways to improve and has standardised several policy and procedure manuals as a framework to reach sustainable workspace

5 key procedures were implemented in this report year as a guideline and reviewed annually to ensure occupational safety and health, enhance co-workers awareness and minimise environmental impact.

Hot Work Permit System - hazard prevention and control in the premises

Chemical Control System - emergency response and limiting environmental impact

Food Safety System - control food safety risks

Contractors Environmental Guidance - promote and influence stakeholder on sustainable development and ESG concept

Municipal Solid Charging Trial - preparation of the coming legislation



Community Wellbeing

Creating a Great Place to Work

Employees are critical to our business success. Therefore to ensure that our daily operations continue to thrive, we solicit staff opinions through a host of different channels. We also support their professional development through training, maintaining occupational health and safety and by organising activities to create a corporate culture that nurtures a proper work-life balance. Various initiatives have also been implemented to help us achieve our goal of becoming the hospitality employer of choice.



Annual Employee Award

Best Employee 2023



Long Service Award
to recognize staff loyalty

Physical Examination / Chinese Medicine Body Constitution & Chinese Medicine Treatments

To strengthen CYMCA co-workers' awareness, a trial subsidy on one time Physical Examination or Chinese Medicine Body Constitution & Chinese Medicine Treatments has been approval and implemented on 1st April 2024. Entitled CYMCA co-workers may choose to consult any registered medical practitioners, Chinese medicine practitioners, clinics, hospitals or Kei Yau Integrated Medical Centre.



Meal Packing

The Cityview co-workers offer support to alleviating hunger, relieving poverty by volunteering at Food Angel. Total 2,238 meal boxes were prepared and sent to elderly who living alone or facing crisis situation during the volunteer service.



Elderly Centre visit

The Cityview believes community wellbeing is much greater than the sum of the individual wellbeing of all the people living in an area.

To enrich the understanding of “being well together”, our co-workers are encouraged to visit local elderly centre, playing games and provide catering service to the elderly.



Christmas Donation 2024



At 2024 Christmas donation activity was held by The Cityview. We collected toys, stationery and clothing from staff and guests, then donated them to Christian Action. Despite the celebration of Christmas, we hope to share love and care with the people in need. At the same time, promoting the importance of reuse and recycling, and reduce the amount of waste sent to landfill.

Meaningful Work

Professional Development and Training

On-going professional development and training are provided during work hours to keep staff up-to-date on the latest industry trends, as well as to align their duties to match our corporate vision and to help staff reach their full potential in providing top quality services. A great variety of trainings, seminars and workshops on customer services, occupational safety and health, environmental awareness and technical skills are offered. Total training reached 1,647 hours and the average number of training hours per employee came to 10 during the reporting period. All employees also receive regular performance reviews, which help enhance their overall professional development.



Fire Safety Training



Occupational Safety and Health Training

Education

To attract the best talent into the hospitality industry, we provide trainee/intern opportunities for students of our education partners so they can gain hands-on industry experience. Moreover, we arrange visits for students to let them gain first-hand knowledge about hospitality operations.



Information-sharing with Students about Hospitality

Sustainable Planet

Environment

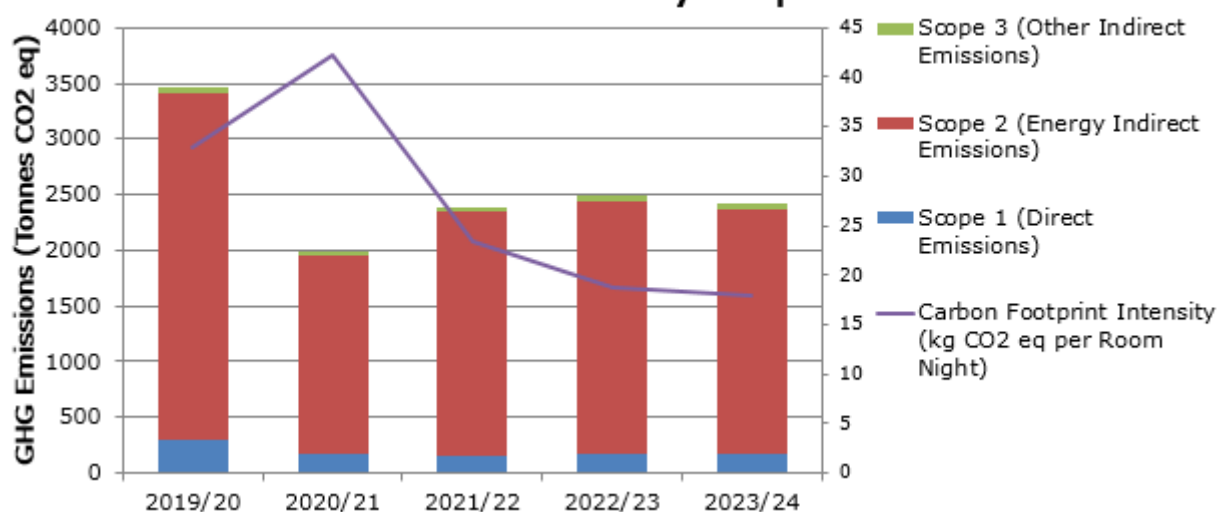
We, The Cityview, as a carbon footprint contributor, recognise the impacts that our business and operation have added on the environment. We should pick up the responsibilities to mitigate these matters, and implement more green initiatives, measures and policy in our operation.

Green House Gas (GHG)

To prevent the catastrophic consequences of climate change, reducing greenhouse gas emissions is a very urgent action. As stated in CYMCA's 20/21 ESG Report, CYMCA will make all-out effort to achieve the carbon neutrality target set by Hong Kong Government by 2050 in response to local and global climate action. The Cityview will follow our mother company, CYMCA to implement the target of reducing energy consumption by 10% within eight years starting from 2018, and find ways to reduce our operational carbon footprint. To help monitor the GHG emission, we have been conducting a carbon audit every year to analyse and assess significant GHG emissions generated by our operation since 2012/13. As of the reporting period, we have achieved the lowest GHG emissions/guestroom output in 2023/24.



GHG Emission by Scopes



Our total GHG emissions from 2018/19 to 2023/24

22



Energy Management

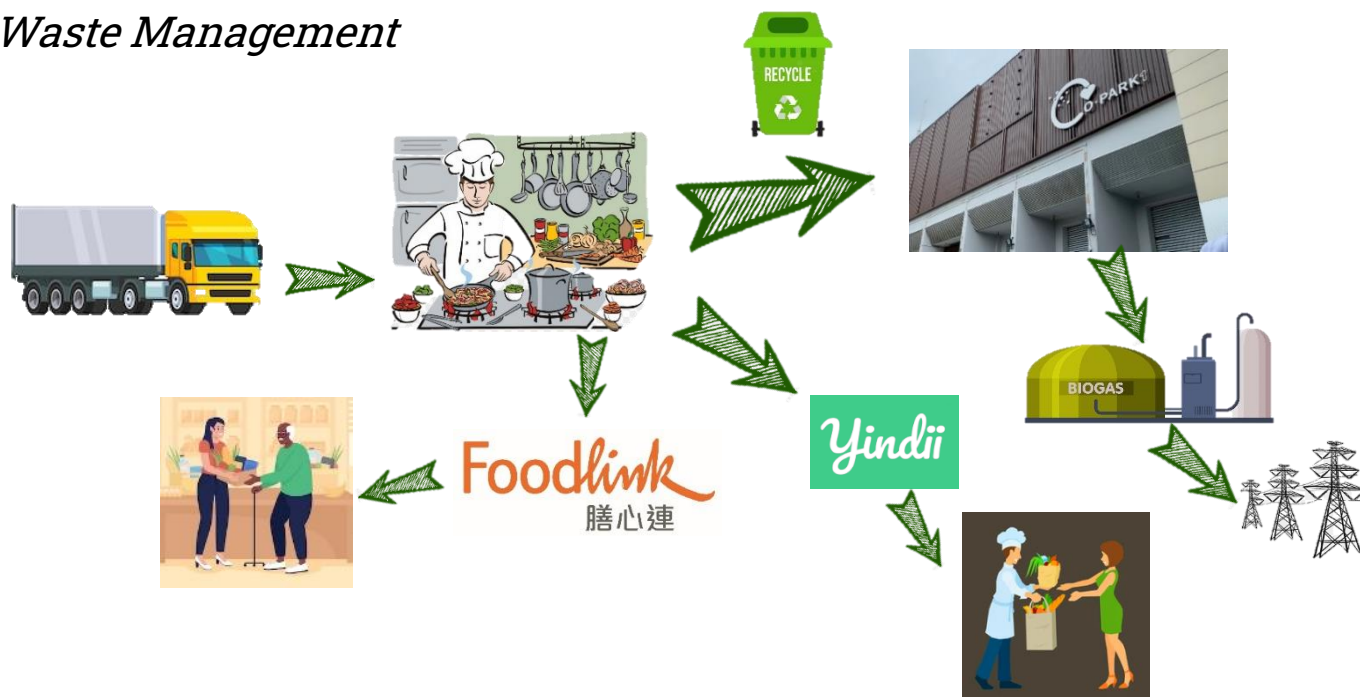
Our building has been modernising into greener building since December 2021, not only replacing the significant energy usage devices such as Mechanical Ventilation and Air Conditioning (MVAC) System, Lighting System, Lift & Escalator, but also installation of Building Management System (BMS) with Artificial Intelligence & Machine Learning functions to monitor and maximise energy efficiency.

To quantify the building modernisation, we compare the electricity consumption against baseline 2017-2018 below and found 30% less consumption of electricity, approximately \$ 2,770,226 operation cost saving.

	Yr 2017-2018 Baseline	Yr 2022-2023	Yr 2023-2024
Major Modernisation Processes	-	Replacing 80% MVAC system and Lighting System replaced	Replacing 60% Lift & Escalator
Overall Electricity Consumption	7,992,935.03 kWh	5,853,888.80 kWh (-27%)	5,589,764.80 kWh (-30%)
Rooms Electricity Consumption	6,889,625.9 kWh	4,813,083.3 kWh (-30%)	4,564,849.0 kWh (-33%)

Year 2024-2025 would be the final stage of building modernization and with the latest technologies, we expect the continuous improvement on energy consumption.

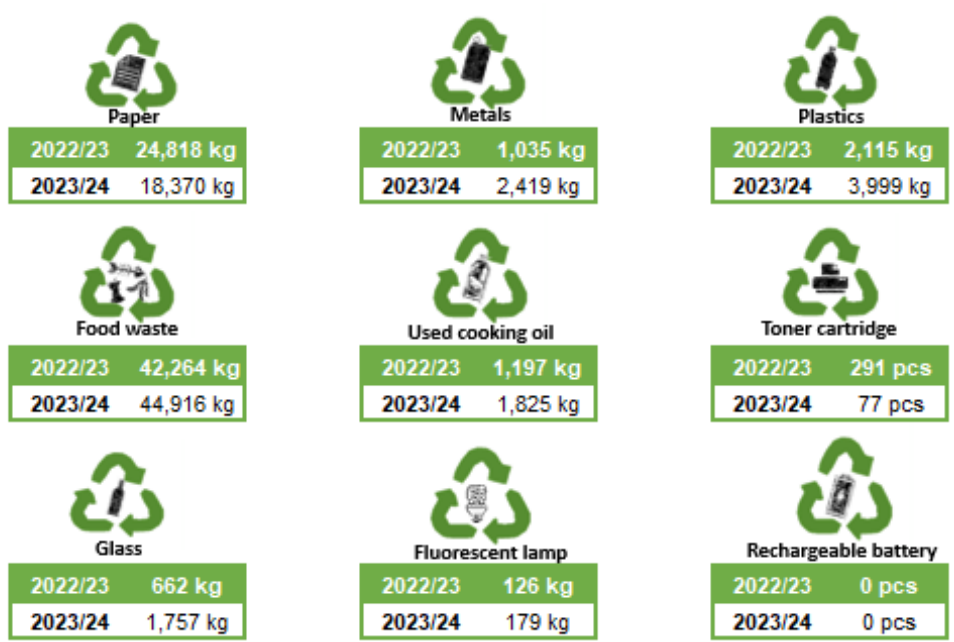
Waste Management



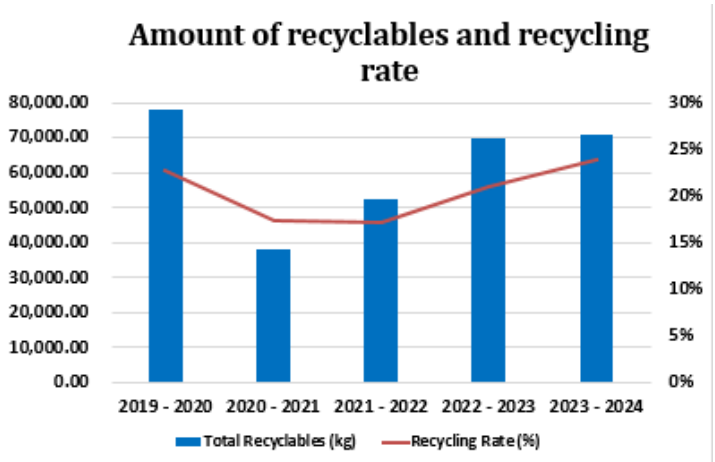
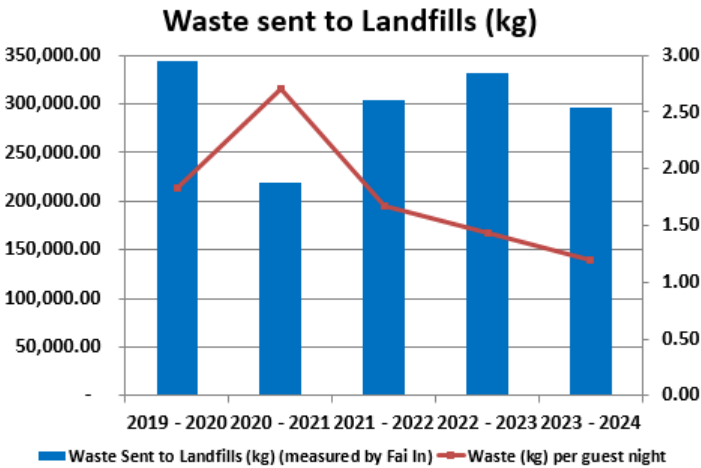
The Cityview has kicked off food waste recycle programme since 2019, collected waste will be sent to Organic Resources Recovery Centre Phase I to convert food waste into biogas for electricity generation whilst the residues from the process can be produced as compost for landscaping and agriculture use. Moreover, surplus food is donated to FoodLink and deliver to people in need. In 2024 May, we collaborate with Yindii, a new ways to further reduce surplus food. Nevertheless, The Cityview keeps on finding new recyclables for our hotel. With the assistance of our guests and staff, we expect our recycling rate can be heightened and the most important is to reduce the waste sent to landfill.



Recyclables Data (2022-2024):



Summary of recycled materials during the reporting period (2022/23 and 2023/24)



Responsible Consumption and Production

The Cityview determines the environmental aspects of its activities, products and services that it can control and those that it can influence, and their associated environmental impacts, considering a life cycle perspective.

- Implementation of Green Purchasing Guide
 - Adopt biodegradable/with eco-content/FSC-certified room amenities
 - Use FSC-certified paper and napkins with recyclable content
 - Source food and supplies locally
 - Not to purchase goods from companies practice unfair trade (e.g. gender inequality, poor working conditions, opaque pricing)
- Purchase seafood from sustainable seafood supplier
- On-going phasing out program (Replacing with energy efficiency MVAC system and lifts', escalators' motors.
- Offer portioned meals and low-carbon menus
- Practice food waste reduction measures and carbon offsets
- Adoption of "No Shark Fin" policy for all menus since 2012



To foster greater awareness to our guests about environmental conservation, our restaurant The Balcony provide dishes using local ingredients to promote benefits of eating locally and contribute to local agriculture and fisheries.



Sautéed Grouper Fillet with Salty Egg Yolk and Caramelized Walnuts



Braised Fresh Lobster with Pork Belly and Garlic Casserole



Braised Sliced Bean Curd with Golden Mushroom and Tomato

Beach Cleaning

The Cityview organised beach cleaning event at Dragon Beach & Angler's Beach in Tsuen Wan District.

Co-workers realised water pollution is critical in Hong Kong and the importance of source reduction. Total 8kg general waste were collected.



Lai See Recycle

The Cityview organised Lai See recycle programme in 3 consecutive years encourage staff, guests

and local community to recycle Lai See.

In 2024, we collected over 2,000 Lai see and delivered to Greeners Action for Lai See Reuse Program.

Furthermore, The Cityview understands importance of source reduction and has stopped printing Lai See for 2 years.



Green Sand Bag

The Cityview always looks for ways to reduce the impact of our operation to the environment and create sustainable environment for generations and to that end, green sand bag is one of our green initiative recently.

Sand bags are made of river sand, obtained from the banks of rivers and river beds, the process of sand mining not only damaging the habitat but also poisoning the food chain.

Thus, we purchase sand bags which made of recycled glass cullet, recycled PET bottle and recycled Polyvinyl Butyral (rPVB) to obsolete regular sand bags.

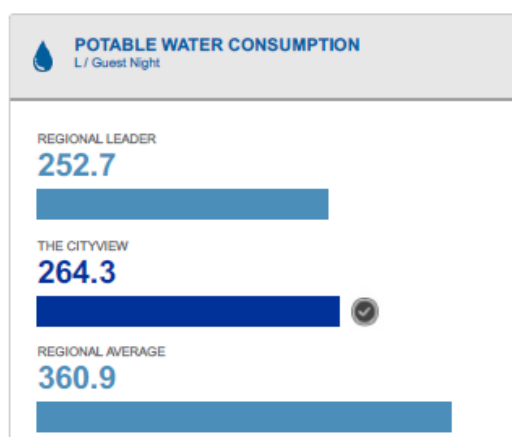
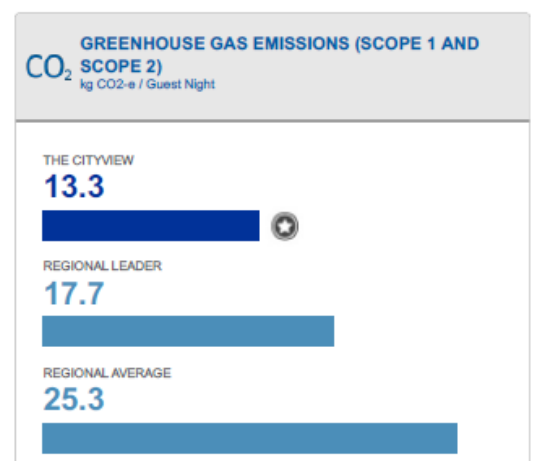
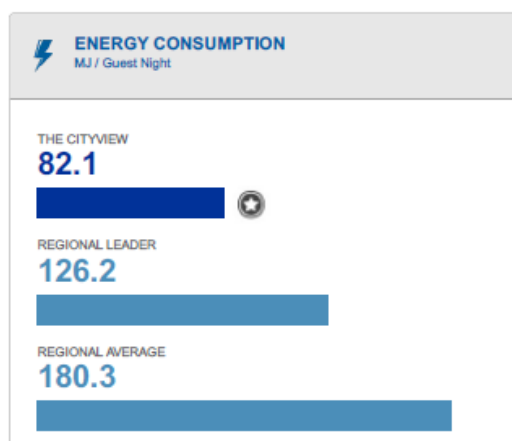


EarthCheck 2024



EarthCheck is a sustainability certification program for tourism businesses. Since 2011, The Cityview has committed and participated in the EarthCheck certification. Along the way from Bronze to Platinum, 13 years passed, and The Cityview is still keeping our passion and perseverance to make the living environment greener and the working environment more sustainable. Every year, The Cityview completes the benchmarking of EarthCheck and we would know our performance in the same industry. From the 2023-2024 benchmarking report, we could see that The Cityview performed better than the regional leader in the aspect of energy consumption, greenhouse gas emissions and waste management, despite the outstanding achievement, we would not be

complacent. The Cityview will continue implement green initiatives in the coming years, putting “Stay green and think Green” into practice.



ISO 14001:2015

To build a better world, each of us must work for our own improvement and, at the same time, share a general responsibility for all humanity and to that end, The Cityview has adopted ISO14001:2015 since May2023 to continuously improve our operation and sustainable development.



Just World

Employment Policies

As a responsible employer, The Cityview is committed to equal opportunity in all employment practices including recruiting, promoting, transferring, training and dismissing people etc. regardless of age, sex, race, color, ethnic origin, religion, marital status, family status, pregnancy or physical handicap.

Social Equality

The Cityview looks for the continuous improvement not only to achieve self-business growth but also contribute in creating sustainable community.

In 2024, The Cityview commitments on reducing inequality was recognised and pledged to Equal Opportunities Commission Universal Accessibility Pledge.



Appendix 1 : Statistics

	2022-2023	2023-2024	Remark
Night Guests	231,173	248,741	The Hong Kong post COVID-19 pandemic era start in January 2023
F&B Guests	149,749	172,643	

Stationary Energy Consumption			
Electricity (kWh)	5,853,888.8	5,589,764.8	With the building modernising project, we expect the continuous improvement on energy consumption
Towngas (MJ)	3,226,269	3,369,840	
Total (kWh)	6,750,074.6	6,525,831.5	
Energy Intensity (kWh/m ²)	275.1	265.9	

Rooms Water Consumption (m ³)	55,241.7	57,958.5	Despite the increase of both night guests and F&B guests in 23-24, the rooms and F&B consumption per guests decreased 2% and 3% respectively compared with 22-23
F&B Water Consumption (m ³)	15,821.5	17,753.4	
Total (m ³)	71,063.2	75,711.9	
Water Intensity (m ³ /m ²)	2.90	3.09	

GHG Emission ¹			
Sulfur Oxides (kg)	12.9	13.5	With the building modernising project, we expect the continuous improvement on GHG Emission
Nitrogen Oxides (kg)	0.06	0.07	
GHG Emissions per Room Nights (kgCO ₂ -eq/room night)	18.56	18.14	

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Thank you for your interest in The Cityview's sustainable development. We welcome your feedback on this Report.

¹ The calculation method of emission data refers to "How to Prepare an Environmental, Social and Governance Report?" published by the HKEX.

